

Mountain Computers™ Inc. Newsletter - October 1, 2011

The Best Place in Nevada to take your PC & Business for over 5 years and running!



Welcome to the first newsletter of Mountain Computers Inc. This newsletter has been five years in the making. Our team and staff wish to thank the thousands of retail and hundreds of business customers. Our team has over 25 years of computing experience and we love to delight our customers. The problems we solve affect everyone once or twice a year; e.g. new versus old computer upgrades, memory or hard drive replacement, monitor replacement, removal of viruses, replacement of power supply or laptop battery, data recovery of your pictures, documents and music from a crashed hard drive, needing to replace a old computer with a build to order or OEM model. Mountain Computers is the place to go for your business and computing needs. We might not have all the answers, but we know who does!

MY PRINTER STOPPED PRINTING!

When did it last print correctly? Yesterday, last week, or before you went on vacation? A few quick tips: does the printer have blinking lights (if so resolve per the error lights (jam, empty paper, low toner). If that is not it, then check the printer cable (if wireless, uh-oh, uninstall and re-install your software to search for your printer and reconfigure it). If that is not it, then check the Printer Queue (Click Start | Control Panel | Printers). Review if there are any pending documents that might have clogged or stalled the printer. If so, clear and delete all print jobs, and turn your printer off and on, and try again. If that does not work, unplug your printer, delete the printer as listed in the Printers list, and plug your printer back in. The software driver and printer should re-load and then reset the Default Printer settings on the printer. Then, try printing again. If that does not work - Give us a call.

FRUSTRATED AGAIN WITH VIRUSES? ANOTHER VIRUS?!

Viruses on your computer are now more dangerous than ever. The viruses know how to get through most antivirus programs (paid and free). How can you stop the threat? It's not an easy answer but this is what I (Andy) recommend.

1. Use an antivirus program (before) you get the virus. Inoculate your PC in advance. Use something like any of the following free antivirus programs which are just as good if not better than most paid antivirus programs. Mountain Computers recommends in order Microsoft Security Essentials, Avast 5+, McAfee Scan, or paid versions of NOD32. The versions we see problems with using are Norton 360, McAfee, Panda, Symantec , etc.
2. Use a malware program to detect other anomalies like malware and spyware. Spybot Search and Destroy 1.6 or Malware Bytes.
3. Use a file system and registry cleaner like CCleaner (free & don't be tempted to pay for it or donate) and use it once per month to clean our your file system and clean up your registry.

NEW COMPUTER OR UPGRADE YOUR EXISTING PC?

That is the question! Mountain Computers has rules: price versus quality, who is the user, how long should the PC last?

Back in the day, one could build their own computer cheaper than buying name brand (Dell, NEC, Gateway, Compaq, Toshiba, HP). From 2000 to 2010, it was cheaper to buy OEM name brand than custom build. Today the return to the building your own exists!

Are you on a budget (of course), do you want quality (of course), and can you get both? Yes! Retail stores give you a low ball price for a computer system that seems great but they have chump changed you on something to get that price. Mtn recommends a complete system that is 100% guaranteed quality and warrantied for atleast 3 years on the parts from the manufacturer.



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Lunch 11x-12x

Saturday 10am to 2pm



GO GREEN
PC-TUNE UP!