



TOP STORY! - How does one recognize your antivirus as yours?

This is a difficult subject to explain. Scenario: You are using your computer and a popup appears saying, "Warning you have 8000 viruses, 2000 registry errors, and 15 hardware driver issues. Pay \$49 to repair." The dialog popup looks like a Windows style warning. The Windows logo appears somewhat legitimate. Is it? Answer: No! Look in the bottom right corner of your computer screen where your system tray is located where your date/time is located and review the list of programs. If you cannot get the antivirus popup to go away, there is a problem. Call us.

** Mountain Computers is the place to go for your business and computing needs.

COMPUTER WARRANTY - What does that mean?

Computer warranties can vary from manufacturer to manufacturer. When one buys a computer, OEM or custom build, the overall system may have a warranty from 1 to 3 years, and that includes labor and parts. Looking deeper, some warranties are in-store versus onsite versus remote support. Be careful to understand which warranty fits your budget, travel habits, and business activity. Mountain Computers offers 1 year instore warranty for build to order computers, and the higher quality parts we purchase typically have a 3-5 year manufacturer warranty. Meaning, the parts selected and the manufacture warranty typically exceed the 1 year warranty that other computers offer. When we select OEM computers, laptops are usually ordered with a 3 year extended warranty for ~\$160, and PCs typically include the 3 year warranty. Learn more and call us if you have a question about your computer warranty.

HOW DO I BACKUP MY COMPUTER & MY BUSINESS? - PART II

This last week of work demonstrates the value of backups. The saying holds true, "You are only as good as your last backup." This last week, a few businesses had the following issues:

Business A: The backups were presumed to be running. The event logs proved otherwise, and the backups had stopped working 4 months prior and no one had noticed or reviewed the backup log reports. No data loss, just an unexpected awkwardness. The backups were corrected and put back into place, with 2 sets for swap out offsite.

Business B: The backups were presumed to be running. The backup sets were 2 years old and the backups had not been working for 2 years. Another level of awkwardness and oh my, we dodged a bullet and backups were put in place and verified a day later, and week later. Daily Full, Weekly Full, and Monthly Full.

Business C: The backups were working, both onsite and offsite, and the backups were used to restore a crashed server

What goes into a Build to Order PC?

The balance between quality and price is always our first question. How long do you want to have this computer last? 2 years or 5 years? Do you want this for business or personal use? Is this for graphics or word processing, gaming, or software development, database development? Lots of questions.

Our answer is middle of the road corporate support model (CSM) that support performance, expandability, and quality and solid warranty.

Mini-Tower ATX Case, 500W Power Supply, H67 Motherboard LGA 1155, i5 Intel processor, 4-8GB DDR3 RAM, 1TB hard drive @ 7200 RPM, 1 DVD-RW optical drive; options to substitute for P5 Motherboard LGA 775, E6600/E7500/E8400 Intel Processor.



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GO GREEN
PC-TUNE UP!